

Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview

1. **Date of Submission:** 2011-01-19
2. **Agency:** 011
3. **Bureau:** 10
4. **Name of this Investment:** FBI SENTINEL
5. **Unique Project (Investment) Identifier (UPI):** 011-10-01-02-01-3211-00
6. **What kind of investment will this be in FY 2012?:** Mixed Life Cycle
 - Planning
 - Full Acquisition
 - Operations and Maintenance
 - Mixed Life Cycle
 - Multi-Agency Collaboration
7. **What was the first budget year this investment was submitted to OMB?** FY2006
8.
 - a. **Provide a brief summary of the investment and justification, including a brief description of how this closes in part or in whole an identified agency performance gap, specific accomplishments expected by the budget year and the related benefit to the mission, and the primary beneficiary(ies) of the investment.**

SENTINEL will be a fully automated, web-based case management system designed to support both our law enforcement and intelligence mission. The system, when completed, will help the FBI manage information beyond the case focus of existing systems, and will provide enhanced information sharing, search, and analysis capabilities. Sentinel will also facilitate information sharing with members of the law enforcement and intelligence communities. As a member of the IC Enterprise Architecture Data Management Committee, SENTINEL adheres to guidelines for SBU, privacy and training activities consistent with Executive Orders 13311 and 13388, section 892 of the Homeland Security Act of 2002 and section 1016 of IRTPA. SENTINEL directly contributes to DOJ Strategic Goal I, "Prevent Terrorism and Protect the Nation's Security," but can also be tied to all DOJ Strategic Goals. The SENTINEL program is a strategic, specific example of the collection and sharing of investigative and intelligence data that supports the following major intelligence priorities by improving and increasing the FBI's ability to: prevent terrorist attacks; protect against espionage; protect against cyber-based attacks and high tech crimes; deter and disrupt criminal acts; effectively execute all elements of the intelligence cycle; quickly and easily share unprocessed information and finished intelligence products across organizational boundaries; enable federal, state, local and tribal agencies to rapidly provide to and receive from each other tailored intelligence data and products; develop and implement common IT standards across DOJ and FBI to advance interoperable between intelligence-related systems; discover, develop, and insert superior technology and associated collaborative operational concepts to achieve a decisive intelligence advantage. SENTINEL capabilities are as follows: Establish the foundation (hardware) upon which all future phases will be built and introduces the SENTINEL portal which will provide a user-friendly interface to existing FBI information and include work boxes which summarize a user's workload; provide document management, automate work flow and implement electronic records management; improve index descriptions that will enable improved search capabilities, allowing faster and more flexible searches; improve the process for handling evidence and centralizes statistical reporting.
 - b. **Provide any links to relevant websites that would be useful to gain additional information on the investment including links to GAO and IG reports.**

| Title | Link |
|-------|------|
| NONE | |

9.

- a. **Provide the date of the Agency's Executive/Investment Committee approval of this investment.**
2009-08-03
- b. **Provide the date of the most recent or planned approved project charter.** 2009-08-03

10. **Contact information?**

- a. **Program/Project Manager Name:** *
Phone Number: *
Email: *
- b. **Business Function Owner Name (i.e. Executive Agent or Investment Owner):** Jeff Johnson
Phone Number: *
Email: *

11. **What project management qualifications does the Project Manager have? (choose only one per FAC-P/PM or DAWIA):** Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.

- Project manager has been validated according to FAC-P/PM or DAWIA criteria as qualified for this investment.
- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/PM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

**Table I.B.1: Summary of Funding
(In millions of dollars)**

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

| | PY-1 and earlier | PY 2010 | CY 2011 (CY Continuing Resolution) | BY 2012 | BY+1 2013 | BY+2 2014 | BY+3 2015 | BY+4 and beyond | Total |
|---|------------------|---------|------------------------------------|---------|-----------|-----------|-----------|-----------------|-------|
| Planning: | * | * | * | * | * | * | * | * | * |
| Acquisition: | * | * | * | * | * | * | * | * | * |
| Planning & Acquisition Government FTE Costs | * | * | * | * | * | * | * | * | * |
| Subtotal Planning & Acquisition(DME): | * | * | * | * | * | * | * | * | * |
| Operations & Maintenance: | * | * | * | * | * | * | * | * | * |
| Disposition Costs (optional): | * | * | * | * | * | * | * | * | * |
| Operations, Maintenance, Disposition Government FTE Costs | * | * | * | * | * | * | * | * | * |
| Subtotal O&M and Disposition Costs (SS): | * | * | * | * | * | * | * | * | * |
| TOTAL FTE Costs | * | * | * | * | * | * | * | * | * |
| TOTAL (not including FTE costs): | * | * | * | * | * | * | * | * | * |
| TOTAL (including FTE costs): | * | * | * | * | * | * | * | * | * |
| Number of FTE represented by | * | * | * | * | * | * | * | * | * |

**Table I.B.1: Summary of Funding
(In millions of dollars)**

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

| | PY-1 and earlier | PY 2010 | CY 2011 (CY Continuing Resolution) | BY 2012 | BY+1 2013 | BY+2 2014 | BY+3 2015 | BY+4 and beyond | Total |
|--------|------------------------|------------|---|------------|--------------|--------------|--------------|-----------------------|-------|
| Costs: | | | | | | | | | |

2. Insert the number of years covered in the column “PY-1 and earlier”: 5

3. Insert the number of years covered in the column “BY+4 and beyond”: *

4. If the summary of funding has changed from the FY 2011 President’s Budget request, briefly explain those changes:

*

Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table I.C.1 Contracts Table

| Contract Status | Contracting Agency ID | Procurement Instrument Identifier (PIID) | Indefinite Delivery Vehicle (IDV) Reference ID | Solicitation ID | Alternative financing | EVM Required | Ultimate Contract Value (M) | Type of Contract/Task Order (Pricing) | Is the contract a Performance Based Service Acquisition (PBSA)? | Effective date | Actual or expected End Date of Contract/Task Order | Extent Competed | Short description of acquisition |
|-----------------|-----------------------|--|--|-----------------|-----------------------|--------------|-----------------------------|---------------------------------------|---|----------------|--|---------------------------|--|
| Awarded | 1549 | DJFA7D700082 | 26301D0054 | | * | * | \$237.3 | Cost Plus Award Fee | N | 2006-11-22 | 2008-07-19 | N | ADP Systems Development and Support Services |
| Awarded | 1549 | DJJ05C1114 | | | * | * | \$12.7 | Time and Materials | Y | 2007-05-30 | 2010-11-30 | Full and Open Competition | |
| Awarded | 1549 | DJJ05C1110 | | | * | * | \$0.9 | Time and Materials | Y | 2006-04-01 | 2009-02-28 | Full and Open Competition | |
| Awarded | 1549 | GS35F0047J | | | * | * | \$2.2 | Time and Materials | Y | 2006-06-01 | 2007-09-30 | Full and Open Competition | |
| Awarded | 1549 | DJFX7G705951 | GS10F0047J | | * | * | \$8.3 | Labor Hours | N | 2007-06-01 | 2007-12-31 | N | SENTINEL PMO Support |
| Awarded | 1549 | NBCHD020039 | | | * | * | \$1.9 | Time and Materials | Y | 2006-01-15 | 2008-11-30 | Full and Open Competition | |

Table I.C.1 Contracts Table

| Contract Status | Contracting Agency ID | Procurement Instrument Identifier (PIID) | Indefinite Delivery Vehicle (IDV) Reference ID | Solicitation ID | Alternative financing | EVM Required | Ultimate Contract Value (M) | Type of Contract/Task Order (Pricing) | Is the contract a Performance Based Service Acquisition (PBSA)? | Effective date | Actual or expected End Date of Contract/Task Order | Extent Completed | Short description of acquisition |
|-----------------|-----------------------|--|--|-----------------|-----------------------|--------------|-----------------------------|---------------------------------------|---|----------------|--|---------------------------|----------------------------------|
| Awarded | 1549 | GS00T05NSD | | | * | * | \$1.4 | Time and Materials | Y | 2007-01-12 | 2007-12-31 | Full and Open Competition | |
| Awarded | 1549 | DJFA8G802371 | GS10F0189T | | * | * | \$4.4 | Firm Fixed Price | N | 2007-10-31 | 2007-10-31 | N | IT SECURITY SUPPORT SERVICES |
| Awarded | 1549 | JFBI02093 | | | * | * | \$6.0 | Time and Materials | Y | 2006-01-06 | 2008-02-28 | Full and Open Competition | |
| Awarded | | JFBI07164 | | | * | * | \$5.0 | Time and Materials | Y | 2008-04-01 | 2010-03-31 | Full and Open Competition | |
| Awarded | | JFBI07119 | | | * | * | \$5.0 | Time and Materials | Y | 2006-01-17 | 2009-12-31 | Full and Open Competition | |

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

*

3.

a. Has an Acquisition Plan been developed? If yes, please answer the questions that follow *

- b. Does the Acquisition Plan reflect the requirements of FAR Subpart 7.1 *
- c. Was the Acquisition Plan approved in accordance with agency requirements *
- d. If "yes," enter the date of approval? *
- e. Is the acquisition plan consistent with your agency Strategic Sustainability Performance Plan? *
- f. Does the acquisition plan meet the requirements of EOs 13423 and 13514? *
- g. If an Acquisition Plan has not been developed, provide a brief explanation.

*

Part II: IT Capital Investments

Section A: General

1.
 - a. **Confirm that the IT Program/Project manager has the following competencies: configuration management, data management, information management, information resources strategy and planning, information systems/network security, IT architecture, IT performance assessment, infrastructure design, systems integration, systems life cycle, technology awareness, and capital planning and investment control.** yes
 - b. **If not, confirm that the PM has a development plan to achieve competencies either by direct experience or education.**

2. **Describe the progress of evaluating cloud computing alternatives for service delivery to support this investment.** DOJ will include cloud computing (CC) capabilities in its infrastructure when they are mature enough to support DOJ missions and security requirements. Its CC strategy will define a service approach for implementing CC capabilities across DOJ.

3. **Provide the date of the most recent or planned Quality Assurance Plan** 2010-03-08

4.
 - a. **Provide the UPI of all other investments that have a significant dependency on the successful implementation of this investment.**
 - b. **If this investment is significantly dependent on the successful implementation of another investment(s), please provide the UPI(s).**

5. **An Alternatives Analysis must be conducted for all Major Investments with Planning and Acquisition (DME) activities and evaluate the costs and benefits of at least three alternatives and the status quo. The details of the analysis must be available to OMB upon request. Provide the date of the most recent or planned alternatives analysis for this investment.** 2010-10-01

6. **Risks must be actively managed throughout the lifecycle of the investment. The Risk Management Plan and risk register must be available to OMB upon request. Provide the date that the risk register was last updated.** 2010-08-20

Section B: Cost and Schedule Performance

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

| Description of Activity | DME or SS | Agency EA Transition Plan Milestone Identifier | Planned Cost (\$M) | Actual Cost (\$M) | Planned Start Date | Actual Start Date | Planned Completion Date | Actual Completion Date | Planned Percent Complete | Actual Percent Complete |
|---|-----------|--|--------------------|-------------------|--------------------|-------------------|-------------------------|------------------------|--------------------------|-------------------------|
| AP1 Business Transformation & Change Management | DME | * | \$1.4 | \$1.4 | 2006-03-16 | 2006-03-16 | 2007-04-19 | 2007-06-15 | 100.00% | 100.00% |
| MP FY 2014 O&M | SS | * | * | * | 2014-06-01 | * | 2015-05-30 | * | * | * |
| FY 2007 Gov't Personnel | DME | * | \$4.3 | \$4.3 | 2006-10-01 | 2006-10-01 | 2007-09-30 | 2007-09-30 | 100.00% | 100.00% |
| MP FY 2008 O&M | SS | * | \$14.1 | \$12.5 | 2008-06-01 | 2008-06-01 | 2009-05-30 | 2009-05-31 | 100.00% | 100.00% |
| Planning Phase | DME | * | \$4.3 | \$4.3 | 2004-10-01 | 2004-10-01 | 2006-03-16 | 2006-03-16 | 100.00% | 100.00% |
| FY 2015 Gov't Personnel | DME | * | * | * | 2014-10-01 | * | 2015-09-30 | * | * | * |
| Acquisition Phase 3 (AP3) Gov't Program Office | DME | * | \$15.8 | \$14.5 | 2009-08-03 | 2009-08-03 | 2011-02-28 | | 99.00% | 98.00% |
| MP FY 2012 O&M | SS | * | * | * | 2012-06-01 | * | 2013-05-30 | * | * | * |
| FY 2012 Gov't Personnel | DME | * | \$1.9 | \$0.0 | 2011-10-01 | | 2012-09-30 | | 0.00% | 0.00% |
| Maintenance Phase (MP) FY 2007 O&M | DME | * | \$5.6 | \$5.6 | 2007-04-19 | 2007-04-19 | 2008-05-30 | 2008-05-31 | 100.00% | 100.00% |
| AP2 Business Transformation & Change Management | DME | * | \$1.0 | \$1.0 | 2007-05-01 | 2007-05-01 | 2011-02-28 | | 99.00% | 99.00% |
| AP1 System Development | DME | * | \$59.7 | \$59.7 | 2006-03-16 | 2006-03-16 | 2007-04-19 | 2007-06-15 | 100.00% | 100.00% |
| MP FY 2011 O&M | SS | * | \$14.1 | \$0.4 | 2011-06-01 | 2011-06-01 | 2012-05-30 | | 28.00% | 2.80% |
| | | | | | | | | | | |

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

| Description of Activity | DME or SS | Agency EA Transition Plan Milestone Identifier | Planned Cost (\$M) | Actual Cost (\$M) | Planned Start Date | Actual Start Date | Planned Completion Date | Actual Completion Date | Planned Percent Complete | Actual Percent Complete |
|---|-----------|--|--------------------|-------------------|--------------------|-------------------|-------------------------|------------------------|--------------------------|-------------------------|
| MP FY 2009 O&M | SS | * | \$5.1 | \$4.6 | 2009-06-01 | 2009-06-01 | 2010-05-31 | 2009-09-30 | 100.00% | 100.00% |
| FY 2014 Gov't Personnel | DME | * | * | * | 2013-10-01 | * | 2014-09-30 | * | * | * |
| MP FY 2013 O&M | SS | * | * | * | 2013-06-01 | * | 2014-05-30 | * | * | * |
| FY 2009 Gov't Personnel | DME | * | \$4.3 | \$4.3 | 2008-10-01 | 2008-10-01 | 2009-09-30 | 2009-09-30 | 100.00% | 100.00% |
| FY 2008 Gov't Personnel | DME | * | \$4.2 | \$4.2 | 2007-10-01 | 2007-10-01 | 2008-09-30 | 2008-09-30 | 100.00% | 100.00% |
| AP3 System Development | DME | * | \$41.0 | \$44.5 | 2009-08-03 | 2009-08-03 | 2011-02-28 | | 99.00% | 15.00% |
| MP FY 2015 O&M | SS | * | * | * | 2015-06-01 | * | 2016-05-30 | * | * | * |
| FY 2011 Gov't Personnel | DME | * | \$3.6 | \$2.7 | 2010-10-01 | 2010-10-01 | 2011-09-30 | | 75.00% | 75.00% |
| FY 2010 Gov't Personnel | DME | * | \$4.5 | \$4.5 | 2009-10-01 | 2009-10-01 | 2010-09-30 | 2010-10-01 | 100.00% | 100.00% |
| FY 2006 Gov't Personnel | DME | * | \$4.2 | \$3.1 | 2005-10-01 | 2005-10-01 | 2006-09-30 | 2006-09-30 | 100.00% | 100.00% |
| AP3 Business Transformation & Change Management | DME | * | \$0.0 | \$0.1 | 2009-08-03 | 2009-08-03 | 2011-02-28 | | 99.00% | 99.00% |
| Acquisition Phase 2 (AP2) Gov't Program Office | DME | * | \$39.7 | \$36.6 | 2007-05-01 | 2007-05-01 | 2011-02-28 | | 99.00% | 99.00% |
| Acquisition Phase 1 (AP1) Gov't Program Office | DME | * | \$23.0 | \$23.2 | 2006-03-16 | 2006-03-16 | 2007-04-19 | 2007-06-15 | 100.00% | 100.00% |
| FY 2005 Gov't Personnel | DME | * | \$0.9 | \$0.6 | 2004-10-01 | 2004-10-01 | 2005-09-30 | 2005-09-30 | 100.00% | 100.00% |
| MP FY 2010 O&M | SS | * | \$23.2 | \$18.0 | 2010-06-01 | 2009-10-01 | 2011-05-30 | | 99.00% | 99.00% |

Table II.B.1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline:

| Description of Activity | DME or SS | Agency EA Transition Plan Milestone Identifier | Planned Cost (\$M) | Actual Cost (\$M) | Planned Start Date | Actual Start Date | Planned Completion Date | Actual Completion Date | Planned Percent Complete | Actual Percent Complete |
|--------------------------------|-----------|--|--------------------|-------------------|--------------------|-------------------|-------------------------|------------------------|--------------------------|-------------------------|
| AP2 System Development | DME | * | \$170.2 | \$154.7 | 2007-05-01 | 2007-05-01 | 2011-02-28 | | 99.00% | 99.00% |
| FY 2013 Gov't Personnel | DME | * | * | * | 2012-10-01 | * | 2013-09-30 | * | * | * |
| Agile Development Milestone #1 | DME | * | \$11.4 | \$6.1 | 2010-10-01 | 2010-10-01 | 2011-04-08 | | 99.00% | 99.00% |
| Agile Development Milestone #2 | DME | * | \$11.8 | \$3.4 | 2011-04-09 | 2011-04-09 | 2011-07-01 | | 95.00% | 95.00% |
| Agile Development Milestone #3 | DME | * | \$9.4 | \$0.0 | 2011-07-02 | 2011-07-02 | 2011-09-23 | | 0.00% | 0.00% |

2. If the investment cost, schedule, or performance variances are not within 10 percent of the current baseline, provide a complete analysis of the reasons for the variances, the corrective actions to be taken, and the most likely estimate at completion.

3. For mixed lifecycle or operations and maintenance investments an Operational Analysis must be performed annually. Operational analysis may identify the need to redesign or modify an asset by identifying previously undetected faults in design, construction, or installation/integration, highlighting whether actual operation and maintenance costs vary significantly from budgeted costs, or documenting that the asset is failing to meet program requirements. The details of the analysis must be available to OMB upon request. Insert the date of the most recent or planned operational analysis.

2011-06-30

4. Did the Operational analysis cover all 4 areas of analysis: Customer Results, Strategic and Business Results, Financial Performance, and Innovation?

yes

Section C: Financial Management Systems

Table II.C.1: Financial Management Systems

| System(s) Name | System acronym | Type of Financial System | BY Funding |
|----------------|----------------|--------------------------|------------|
| * | * | * | * |

Section D: Multi-Agency Collaboration Oversight (For Multi-Agency Collaborations only)

Table II.D.1. Customer Table:

| Customer Agency | Joint exhibit approval date |
|-----------------|-----------------------------|
| NONE | |

Table II.D.2. Shared Service Providers

| Shared Service Provider (Agency) | Shared Service Asset Title | Shared Service Provider Exhibit 53 UPI (BY 2011) |
|----------------------------------|----------------------------|--|
| * | * | * |

Table II.D.3. For IT Investments, Partner Funding Strategies (\$millions):

| Partner Agency | Partner exhibit 53 UPI (BY 2012) | CY Monetary Contribution | CY "In-Kind" Contribution | CY Fee-for-Service | BY Monetary Contribution | BY "In-Kind" Contribution | BY Fee-for-Service |
|----------------|----------------------------------|--------------------------|---------------------------|--------------------|--------------------------|---------------------------|--------------------|
| NONE | | | | | | | |

Table II.D.4. Legacy Systems Being Replaced

| Name of the Legacy Investment of Systems | Current UPI | Date of the System Retirement |
|--|-------------|-------------------------------|
| * | * | * |

Section E: Performance Information

Table I.E.1a. Performance Metric Attributes

| Measurement Area (For IT Assets) | Measurement Grouping (For IT Assets) | Measurement Indicator | Reporting Frequency | Unit of Measure | Performance Measure Direction | Baseline | Year Baseline Established for this measure (Origination Date) |
|-------------------------------------|---|---|---|-----------------|-------------------------------|--|--|
| Mission and Business Results | Criminal Investigation and Surveillance | Availability of information measured by the lag time after which approved information is available to authorized users. | annual | Files Per Case | No Change | Upon final approval, information is available to authorized users in a timeframe that ranges from approximately 9 hrs. to 6 mos. Currently, some case file information is never made available electronically. | 2007-10-01 |
| | | | | | | | |
| | | | Fiscal Year | Target | Actual Results | Target "Met" or "Not Met" | Last Updated |
| | 2008 | SENTINEL will provide data supporting management and human resource allocation. Upon final approval SENTINEL information will be made available to authorized users within 10 minutes reducing the time required by agents to view approved info. | SENTINEL has made planned schedule progress in the preparation for migration of legacy case data. System performance expectations are currently on track to meet the established targets. | Not Met | 2011-02-25 | | |
| Technology | Data Reliability and Quality | Decrease data error rate by five (5%) percent per year. | annual | Per Case | No Change | 25% | 2007-10-01 |
| | | | | | | | |
| | | | Fiscal Year | Target | Actual Results | Target "Met" or "Not Met" | Last Updated |
| | 2008 | 20% | The SENTINEL Data Migration effort has identified numerous data entry errors and has worked with the FBI records management | Met | 2011-02-17 | | |

| | | | | | | | |
|--------------------------|--------------|---|--------------------|---|--|---|---------------------|
| | | | | personnel to reduce errors in the legacy data. | | | |
| | | | 2009 | 20% | The SENTINEL Data Migration effort has identified numerous data entry errors and has worked with the FBI records management personnel to reduce errors in the legacy data. | Met | 2011-02-17 |
| | | | 2010 | 20% | TBD | Not Due | 2011-02-17 |
| | | | 2011 | 20% | TBD | Not Due | 2011-02-17 |
| | | | 2012 | 20% | TBD | Not Due | 2011-02-17 |
| | | | 2013 | 20% | TBD | Not Due | 2011-02-17 |
| | | | 2014 | 20% | TBD | Not Due | 2011-02-17 |
| | | | 2015 | 20% | TBD | Not Met | 2011-02-22 |
| Processes and Activities | Productivity | Information Sharing, measured by the number of serials (or artifacts) that are maintained electronically. | annual | Files Per Case | No Change | Seventy percent (70%) of case file artifacts are maintained electronically. | 2007-10-01 |
| | | | Fiscal Year | Target | Actual Results | Target "Met" or "Not Met" | Last Updated |
| | | | 2008 | Case file artifacts maintained electronically will increase to seventy-five percent (75%) for new case files. Allowing the intelligence community to obtain more investigative data in less time. | New Case files are not planned for integration into SENTINEL until late FY09. Program is operating within acceptable schedule and cost variance. | Not Met | 2011-02-25 |

| Customer Results | Delivery Time | Search Profile Efficiency, measured as the time between the entry of information into the system and the associated notification to an interested user. | annual | Minutes | No Change | Users must re-generate and re-submit queries to identify any new information that has been entered into the system. Queries are not saved. | 2007-10-01 |
|------------------|---------------|---|-------------|--|---|--|--------------|
| | | | Fiscal Year | Target | Actual Results | Target "Met" or "Not Met" | Last Updated |
| | | | 2008 | SENTINEL will allow users to create a search profile that pushes matching information to the user within 45 minutes of that information's entry into SENTINEL. This will provide agents with a more efficient and effective data search. | SENTINEL has made planned schedule progress in the preparation for migration of legacy case data. System performance expectations are currently on track to meet the established targets. | Not Met | 2011-02-25 |
| Customer Results | Delivery Time | Search will provide additional information in a single screen recuding the amount of user navigation | annual | Minutes | No Change | The current system requires supervisory personnel to navigate through many screens to obtain critical case information | 2007-10-01 |
| | | | Fiscal Year | Target | Actual Results | Target "Met" or "Not Met" | Last Updated |
| | | | 2009 | Case file artifacts maintained elec tron ical ly in the legacy system will be accessable via SENTINEL via the portal Allowing the FBI supervisory agents to obtain more investigative data in less time. | Current SENTINEL users report a significant time savings when performing case searches over the legacy system | Met | 2011-02-25 |
| | | | 2010 | Case file artifacts maintained elec tron ical ly in ACS will be accessable via SENTINEL. This will allow all FBI personnel to | TBD | Not Due | 2011-02-25 |

| | | | | |
|------|--|-----|---------|------------|
| | obtain administrative and investigative case information more quickly and with far less navigation. | | | |
| 2011 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly and with far less navigation. | TBD | Not Due | 2011-02-25 |
| 2012 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly and with far less navigation. | TBD | Not Due | 2011-02-25 |
| 2013 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly and with far less navigation. | TBD | Not Due | 2011-02-25 |
| 2014 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly | TBD | Not Due | 2011-02-25 |

| | | | | | | | |
|--------------------------|--------------|--|--------------------|--|---|--|---------------------|
| | | | | and with far less navigation. | | | |
| | | | 2015 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly and with far less navigation. | TBD | Not Met | 2011-02-25 |
| Processes and Activities | Productivity | Search will provide additional information in a single screen reducing the amount of user navigation | annual | Files Per Case | No Change | The current system requires supervisory personnel to navigate through many screens to obtain critical case information | 2007-10-01 |
| | | | Fiscal Year | Target | Actual Results | Target "Met" or "Not Met" | Last Updated |
| | | | 2009 | Case file artifacts maintained electronically in the legacy system will be accessible via SENTINEL via the portal. Allowing the FBI supervisory agents to obtain more investigative data in less time. | Current SENTINEL users report a significant time savings when performing case searches over the legacy system | Met | 2011-02-25 |
| | | | 2010 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly and with far less navigation. | TBD | Not Due | 2011-02-25 |
| | | | 2011 | Case file artifacts maintained electronically in ACS will be | TBD | Not Due | 2011-02-25 |

| | | | | |
|------|--|-----|---------|------------|
| | accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly and with far less navigation. | | | |
| 2012 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly and with far less navigation. | TBD | Not Due | 2011-02-25 |
| 2013 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly and with far less navigation. | TBD | Not Due | 2011-02-25 |
| 2014 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to obtain administrative and investigative case information more quickly and with far less navigation. | TBD | Not Due | 2011-02-25 |
| 2015 | Case file artifacts maintained electronically in ACS will be accessible via SENTINEL. This will allow all FBI personnel to | TBD | Not Met | 2011-02-25 |

obtain administrative and investigative case information more quickly and with far less navigation.

Mission and Business Results

Criminal Investigation and Surveillance

User acceptance of the SENTINEL portal will increase as additional system capabilities are brought on line via the incremental development approach

annual

Files Per Case

No Change

Currently 70% of users require access to the legacy ACS system to perform criminal investigations

2007-10-01

| Fiscal Year | Target | Actual Results | Target "Met" or "Not Met" | Last Updated |
|-------------|---|---|---------------------------|--------------|
| 2009 | SENTINEL will achieve 15% unique user levels. | SENTINEL has achieved a 17% unique user level | Met | 2011-02-25 |
| 2010 | SENTINEL will achieve 85% unique user levels. | TBD | Not Due | 2011-02-25 |
| 2011 | SENTINEL will achieve 85% unique user levels. | TBD | Not Due | 2011-02-25 |
| 2012 | SENTINEL will achieve 85% unique user levels. | TBD | Not Due | 2011-02-25 |
| 2013 | SENTINEL will achieve 85% unique user levels. | TBD | Not Due | 2011-02-25 |
| 2014 | SENTINEL will achieve 85% unique user levels. | TBD | Not Due | 2011-02-25 |
| 2015 | SENTINEL will achieve 85% unique user levels. | TBD | Not Met | 2011-02-25 |

* - Indicates data is redacted.